

**ERF Research Program on  
Promoting Competitiveness in  
the Micro and Small Enterprises (MSE) Sector in the  
Middle East and North Africa**

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**Prepared by**



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## **Table of Contents**

### Methodology

#### Sampling Methodology

- A. Evaluation of the existing data
- B. Sampling methodology of the preliminary field survey
- C. Results of the preliminary field survey
- D. Sampling ratios and “target” vs. “effective” analysis

E.

## **Methodology**

Two methodological tools were adopted and applied in this study, including (a) sampling approach and (b) sample correction. The sampling approach, developed in section 3.1 below, was implemented in order to obtain a representative sample of enterprises, taking into account several variables such as the size of the enterprise (number of employees), geographical distribution (Mohafazats), and gender (of the entrepreneur). The sample correction, developed in section 3.2, was used in order to generate results at the national level.

### **Sampling Methodology**

#### **A. Evaluation of the existing data**

The target population of the study is the MSEs (i.e. Micro and Small Enterprises -enterprises with less than fifty employees). In accordance with the terms of reference of the study, the scope of work excluded the following activities:

- Agricultural activities
- Non-market activities
- Illegal activities
- Production for own use
- Mobile vendors
- Domestic services
- Professional services (doctors, lawyers and accountants)
- Enterprises employing more than 50 workers.

Table 1 outlines the geographic distribution of the target population as follows:

**Table 1: MSEs Distribution per Mohafazat<sup>1</sup>**

| Mohafazat     | Number of MSEs | % of total |
|---------------|----------------|------------|
| Beirut        | 23,415         | 12%        |
| Mount Lebanon | 67,325         | 36%        |
| North Lebanon | 42,742         | 23%        |
| Bekaa         | 26,328         | 14%        |
| South Lebanon | 18,318         | 10%        |
| Nabatieh      | 9,943          | 5%         |
| Total         | 188,071        | 100%       |

The selection of the representative sample faced three main constraints:

- a. The lack of reliable gender-disaggregated data that could be used as a base for the gender distribution of the sample, as this dimension has not been addressed by the 1996 census;
- b. The lack of updated data since 1996, which effectively did not take into consideration the significant changes that occurred in the sector over the period 1996-2004;
- c. The absence of an exhaustive list of MSEs' addresses, which made it impossible to apply a full randomization approach in selecting the sample MSEs.

The above necessitated conducting a preliminary field survey to address the above constraints and obtain the exact list of addresses, as well as the needed data that would allow the determining of

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<sup>1</sup> Census of Establishments and Buildings, Central Administration for Statistics- 1996

sampling rates pertaining to gender distribution, updated geographical distribution, and size distribution (number of employees).

**B. Sampling methodology of the preliminary field survey**

A representative sample of clusters (“ilots” or Primary Sampling Unit) was selected. In each of the selected clusters a census of all existing MSEs was undertaken and a database was established. The data gathered through a small questionnaire included the following variables:

- a. Name, address and phone number of the MSE
- b. Name and gender of the entrepreneur
- c. Detailed sector of activity
- d. Number of employees

The selection of clusters sample was constructed as follows:

Lebanon is administratively divided into six major administrative units (Mohafazats) and twenty six districts or smaller administrative units (Caza). Each Caza is also composed of smaller administrative units called “Circonscription Foncière” (CF) with a total number of 1403 CFs all over Lebanon. Furthermore, each CF is divided into smaller geographic units called “ilots”, or clusters or primary sampling unit, bordered by streets and/or natural barriers, each enclosing around 40 buildings. Hence, Lebanon was divided into around 13,000 clusters representing around 518,000 buildings.

The sampling methodology used for the selection of the sample of clusters was implemented as per the following four phases:

- a. **Phase 1:** The preliminary field survey selected a sample of 100 CFs based on MSE’s distribution per Mohafazat. For example, Beirut represents 12% of total MSEs, therefore the preliminary study selected 12 CF in Beirut. In Mount-Lebanon the study selected 36 CF knowing that Mount-Lebanon represents 36% of total MSEs in Lebanon.
- b. **Phase 2:** In each Mohafazat, CFs were sorted by the number of MSEs included in each CF (based on the results of the “Census of establishments and buildings, Central Administration of Statistics-1996”). The study selected CFs with high density of MSEs.
- c. **Phase 3:** The study then listed all clusters included in each selected CF. Taking into account time and budget constraints, 200 clusters were selected, based on a randomized process. All clusters had the same probability to be selected in each selected CF. The study selected 2 clusters in each CF of the sample.
- d. **Phase 4:** Finally, a national sample of 200 clusters was prepared. A technical team prepared GIS maps for each selected cluster. Maps included the following information: CF boundaries, cluster boundaries, layer representing main and secondary roads, and topography map.

The following table illustrates the selection of the clusters for obtaining a representative sample within available budget and time.

**Table 2: Cluster Sample per Mohafazat**

| Mohafazat     | Number of CF | Number of Selected CF | Number of Clusters in Selected CF | Number of Selected Clusters |
|---------------|--------------|-----------------------|-----------------------------------|-----------------------------|
| Beirut        | 12           | 12                    | 474                               | 24                          |
| Mount Lebanon | 494          | 36                    | 1,571                             | 72                          |
| North Lebanon | 392          | 23                    | 399                               | 46                          |
| Bekaa         | 181          | 14                    | 323                               | 28                          |
| South Lebanon | 211          | 10                    | 309                               | 20                          |
| Nabatieh      | 113          | 5                     | 79                                | 10                          |
| Total         | 1,403        | 100                   | 3,155                             | 200                         |

**C. Results of the preliminary field survey**

A team of 55 trained surveyors listed all MSEs included in the 200 selected clusters over a period of two months. The following tables illustrate the results of the field survey, outlining the sample distribution per Mohafazat, gender and size.

**Table 3: MSE Distribution per Mohafazat and Gender (preliminary field survey)**

| Mohafazat     | Total | Total Male | Total Female |
|---------------|-------|------------|--------------|
| Beirut        | 548   | 490        | 58           |
| Mount Lebanon | 2,229 | 2,004      | 225          |
| North Lebanon | 2,112 | 2,015      | 97           |
| Bekaa         | 2,002 | 1,933      | 69           |
| South Lebanon | 1,514 | 1,354      | 160          |
| Nabatieh      | 771   | 712        | 59           |
| Total         | 9,176 | 8,508      | 668          |

**Table 4: Male Entrepreneurs–MSE Distribution per Mohafazat and Size (preliminary survey)**

| Mohafazat     | Total Male | 1 Empl. | [2-4] Empl. | [5-9] Empl. | [10-49] Empl. |
|---------------|------------|---------|-------------|-------------|---------------|
| Beirut        | 490        | 171     | 241         | 54          | 24            |
| Mount Lebanon | 2,004      | 801     | 975         | 143         | 85            |
| North Lebanon | 2,015      | 1121    | 811         | 61          | 22            |
| Bekaa         | 1,933      | 907     | 912         | 69          | 45            |
| South Lebanon | 1,354      | 598     | 692         | 49          | 15            |
| Nabatieh      | 712        | 306     | 373         | 27          | 6             |
| Total         | 8,508      | 3,904   | 4,004       | 403         | 197           |

**Table 5: Female Entrepreneurs–MSE Distribution per Mohafazat and Size (preliminary survey)**

| Mohafazat     | Total Female | 1 Empl. | [2-4] Empl. | [5-9] Empl. | [10-49] Empl. |
|---------------|--------------|---------|-------------|-------------|---------------|
| Beirut        | 58           | 8       | 36          | 11          | 3             |
| Mount Lebanon | 225          | 118     | 92          | 10          | 5             |
| North Lebanon | 97           | 61      | 35          | 1           | 0             |
| Bekaa         | 69           | 33      | 34          | 1           | 1             |
| South Lebanon | 160          | 80      | 77          | 3           | 0             |
| Nabatieh      | 59           | 42      | 15          | 2           | 0             |
| Total         | 668          | 342     | 289         | 28          | 9             |

It is important to note that the above-mentioned results are representative at the Mohafazat level only, but not at the national level. In fact, the sampling methodology was used to create a database that includes information about gender and size in each Mohafazat. Therefore, all the results obtained should be read in a horizontal approach, i.e. per Mohafazat. As such, the preliminary field survey provides missing information on the real addresses of the enterprises and the distribution of MSEs per gender and size (in each Mohafazat).

The following table shows how figures should be analyzed.

**Table 6: MSE Distribution per Gender and Size in each Mohafazat (preliminary field survey)**

| Mohafazat     | Male |       |       |         | Female |       |       |         | Total |
|---------------|------|-------|-------|---------|--------|-------|-------|---------|-------|
| Size          | 1    | [2-4] | [5-9] | [10-49] | 1      | [2-4] | [5-9] | [10-49] |       |
| Beirut        | 31%  | 44%   | 10%   | 4%      | 1%     | 7%    | 2%    | 1%      | 100%  |
| Mount Lebanon | 36%  | 44%   | 6%    | 4%      | 5%     | 4%    | 0%    | 0%      | 100%  |
| North Lebanon | 53%  | 38%   | 3%    | 1%      | 3%     | 2%    | 0%    | 0%      | 100%  |
| Bekaa         | 45%  | 46%   | 3%    | 2%      | 2%     | 2%    | 0%    | 0%      | 100%  |
| South Lebanon | 39%  | 46%   | 3%    | 1%      | 5%     | 5%    | 0%    | 0%      | 100%  |
| Nabatieh      | 40%  | 48%   | 4%    | 1%      | 5%     | 2%    | 0%    | 0%      | 100%  |

The combination between these statistics and the statistics obtained from the Central Administration of Statistics (CAS) related to Mohafazat distribution, allows us to create a final table which represents the MSEs distribution (per Mohafazat, size and gender) at the national level.

In other terms, the study takes the results related to gender and size distribution in each Mohafazat from the preliminary field survey, and the results related to the Mohafazat distribution from CAS. The combination of these two sources of statistics leads us to the matrix detailed in Table 8.

This matrix is essential for the sample correction. In fact, whatever sampling rates will be used during the final field survey, corrections will be done according to this matrix in order to get significant results at the national level. The real use of this matrix is developed in section 3 of the report.

On the other hand, it is important to note that the results of the preliminary field survey (cluster census of MSEs) were cross-checked with national results published by CAS. This cross-testing was applied to the size distribution per Mohafazat in both studies, as the only variable in

common in both studies, and no significant differences appeared. The following table shows the comparison between CAS results and the preliminary field survey results related to the size of the enterprise as follows:

**Table 7: Size Distribution of MSEs per Mohafazat (comparison between CAS and CRI results)**

| Mohafazat     | Preliminary field survey results |     |       |       | CAS results |     |       |       |
|---------------|----------------------------------|-----|-------|-------|-------------|-----|-------|-------|
| Size          | <5                               | 5-9 | 10-49 | Total | <5          | 5-9 | 10-49 | Total |
| Beirut        | 83%                              | 12% | 5%    | 100%  | 85%         | 9%  | 6%    | 100%  |
| Mount-Lebanon | 89%                              | 7%  | 4%    | 100%  | 90%         | 6%  | 4%    | 100%  |
| North         | 96%                              | 3%  | 1%    | 100%  | 94%         | 4%  | 2%    | 100%  |
| Bekaa         | 94%                              | 3%  | 2%    | 100%  | 95%         | 3%  | 2%    | 100%  |
| South         | 96%                              | 3%  | 1%    | 100%  | 94%         | 4%  | 2%    | 100%  |
| Nabatieh      | 95%                              | 4%  | 1%    | 100%  | 95%         | 3%  | 1%    | 100%  |
| Total         | 93%                              | 5%  | 2%    | 100%  | 92%         | 5%  | 3%    | 100%  |

Table 8 describes the final distribution of MSEs in Lebanon per Mohafazat, gender, and size. To recap, the Mohafazat distribution was adopted from the CAS distribution, while the gender distribution and the size distribution were obtained from the preliminary field survey.

**Table 8: MSE Distribution per Gender, Size, and Mohafazat**

| Mohafazat     | Male  |       |       |         | Female |       |       |         | Total  |
|---------------|-------|-------|-------|---------|--------|-------|-------|---------|--------|
| Size          | 1     | [2-4] | [5-9] | [10-49] | 1      | [2-4] | [5-9] | [10-49] |        |
| Beirut        | 3.9%  | 5.5%  | 1.2%  | 0.5%    | 0.2%   | 0.8%  | 0.2%  | 0.1%    | 12.5%  |
| Mount Lebanon | 12.9% | 15.7% | 2.3%  | 1.4%    | 1.9%   | 1.5%  | 0.2%  | 0.1%    | 35.8%  |
| North Lebanon | 12.1% | 8.7%  | 0.7%  | 0.2%    | 0.7%   | 0.4%  | 0.0%  | 0.0%    | 22.7%  |
| Bekaa         | 6.3%  | 6.4%  | 0.5%  | 0.3%    | 0.2%   | 0.2%  | 0.0%  | 0.0%    | 14.0%  |
| South Lebanon | 3.8%  | 4.5%  | 0.3%  | 0.1%    | 0.5%   | 0.5%  | 0.0%  | 0.0%    | 9.7%   |
| Nabatieh      | 2.1%  | 2.6%  | 0.2%  | 0.0%    | 0.3%   | 0.1%  | 0.0%  | 0.0%    | 5.3%   |
| Total         | 41.1% | 43.2% | 5.2%  | 2.6%    | 3.8%   | 3.5%  | 0.5%  | 0.2%    | 100.0% |

**D. Sampling ratios and “target” vs. “effective” analysis**

At this stage of the study, all the necessary data was available for the implementation of the field survey and the constitution of the final sample. The terms of reference stressed on the following:

- A sample size of around 3,000 MSEs
- Different sampling ratios should be applied based on three main variables (size, gender, and Mohafazat)
  - o Over-sampling females and large enterprises
  - o Under-sampling males and small enterprises.

Table 9 details the different sampling ratios used for the preparation of the final sample.

**Table 9: Sampling Ratios per Gender, Size, and Mohafazat**

| Mohafazat     | Male |     |       | Female |     |       |
|---------------|------|-----|-------|--------|-----|-------|
| Size          | 1    | 2-9 | 10-49 | 1      | 2-9 | 10-49 |
| Beirut        | 2/3  | 2/3 | 1/1   | 1/1    | 1/1 | 1/1   |
| Mount-Lebanon | 1/4  | 1/2 | 1/1   | 1/1    | 1/1 | 1/1   |
| North         | 1/9  | 1/2 | 1/1   | 1/1    | 1/1 | 1/1   |
| Bekaa         | 1/10 | 1/4 | 1/1   | 1/5    | 1/1 | 1/1   |
| South         | 1/10 | 1/6 | 1/1   | 1/5    | 1/1 | 1/1   |
| Nabatieh      | 1/10 | 1/4 | 1/1   | 1/5    | 1/1 | 1/1   |

Table 10 shows how the target sample is distributed, taking into account the abovementioned sampling ratios.

**Table 10: Target Sample Distribution per Gender, Size, and Mohafazat**

| Mohafazat     | Total Lebanon | Male |       |       | Total Male | Female |     |       | Total Female |
|---------------|---------------|------|-------|-------|------------|--------|-----|-------|--------------|
|               |               | 1    | 2-9   | 10-49 |            | 1      | 2-9 | 10-49 |              |
| Beirut        | 393           | 114  | 197   | 24    | 335        | 8      | 47  | 3     | 58           |
| Mount-Lebanon | 1,069         | 200  | 559   | 85    | 844        | 118    | 102 | 5     | 225          |
| North         | 680           | 125  | 436   | 22    | 583        | 61     | 36  | 0     | 97           |
| Bekaa         | 424           | 91   | 245   | 45    | 381        | 7      | 35  | 1     | 43           |
| South         | 295           | 60   | 124   | 15    | 199        | 16     | 80  | 0     | 96           |
| Nabatieh      | 162           | 31   | 100   | 6     | 137        | 8      | 17  | 0     | 25           |
| Total Lebanon | 3,021         | 620  | 1,660 | 197   | 2,477      | 218    | 317 | 9     | 544          |

The sample size was composed of 3,021 MSEs. The field survey completed 2,948 questionnaires. Table 11 shows the effective sample distribution of these questionnaires.



**Table 11: Effective Sample Distribution per Gender, Size, and Mohafazat**

| Mohafazat<br>Size | Total<br>Lebanon | Male  |       |       | Total<br>Male | Female |     |       | Total<br>Female |
|-------------------|------------------|-------|-------|-------|---------------|--------|-----|-------|-----------------|
|                   |                  | 1     | 2-9   | 10-49 |               | 1      | 2-9 | 10-49 |                 |
| Beirut            | 382              | 144   | 153   | 12    | 309           | 31     | 40  | 2     | 73              |
| Mount-Lebanon     | 1,020            | 378   | 412   | 28    | 818           | 115    | 85  | 2     | 202             |
| North             | 667              | 200   | 350   | 14    | 564           | 71     | 31  | 1     | 103             |
| Bekaa             | 422              | 140   | 206   | 28    | 374           | 25     | 22  | 1     | 48              |
| South             | 293              | 75    | 123   | 8     | 206           | 44     | 42  | 1     | 87              |
| Nabatieh          | 164              | 69    | 66    | 3     | 138           | 14     | 11  | 1     | 26              |
| Total Lebanon     | 2,948            | 1,006 | 1,310 | 93    | 2,409         | 300    | 231 | 8     | 539             |

The distribution of the completed questionnaire (effective sample distribution) shows some discrepancy when compared to the target sample distribution. The comparison between Table 11 and Table 12 shows the following:

- The completed questionnaires amounted to 2,948 compared to 3,021 previously selected. Therefore, the study had a non-respondent ratio of 2.4%.
- There are no significant differences between the target and the effective distributions per Mohafazat (382 completed questionnaires in Beirut versus 393 “to be completed”, 1020 in Mount-Lebanon versus 1069, 667 in North-Lebanon versus 680, 422 in the Bekaa versus 424, 293 in South-Lebanon versus 295 and 164 in Nabatieh versus 162).
- There are no significant differences between the target and the effective distribution per gender. There are 2409 completed questionnaires for males compared to 2477, and 539 compared to 544 for female.
- Discrepancies appear in the per size distribution. Mainly, the “effective” results show a net decrease in the number of employees. Categories (2 to 9) and (10 to 49) witnessed a decrease in the number of MSEs (passing from 1660 to 1310 and from 197 to 93 for males, and passing from 317 to 231 and from 9 to 8 for females). While category one (one employee) witnessed an important increase in terms of the number of MSEs (passing from 620 to 1006 for males and from 218 to 300 for females). This is mainly due to the following factors:
  - Under reporting the number of employees by the entrepreneur during the second visit due to an intrinsic mistrust of labor related government agencies caused by the detailed nature of the questionnaire used.
  - The answers given during the first visit are likely true for the following reasons:
    - The distribution of the sample matches the national known distribution.
    - During the first phase it was not necessarily the entrepreneur who gave the answers thus reducing the mistrust factor.
    - Due to the quick nature of the first enumeration, the entrepreneur was less intimidated by the questionnaire (the enumeration was done orally).